

NEW & Updated !!!

FNS30215—Certificate III in Personal Injury Management

NEW ONLINE COURSE !!!

Study at your own pace with the support of a workplace mentor!

New and updated course in line with RTWA 2014 legislation!

Study on-line with one-on one support from the trainer

Are you new to the world of workers compensation and want to learn a strong fundamental skill set so you stand out from the competition?

TRAINING OUTCOMES

This course focuses on :

- * developing core claims management skills.
- * participants will learn how to navigate and apply the Return to Work Act 2014 SA, and
- * work with key stakeholders and review strategies for identifying suitable work.

Working with Stakeholders

FNSPIM303	Work within the personal injury management sector
BSBCUS301	Deliver and monitor a service to customers
BSBWOR203	Work effectively with others
BSBCUS401	Participate in negotiations

Managing a Case Management Caseload

BSBWOR404	Develop work priorities
FNSPIM410	Collect, assess and use information
BSBINM301	Organise workplace information
BSBCMM301	Process customer complaints

Core Case Management Skills

BSBMED301	Interpret and apply medical terminology appropriately
FNSPIM304	Manage claims
FNSPIM302	Determine claim liability
FNSPIM301	Process benefit payments
BSBWHS201	Contribute to health and safety of self and others

Innovative Training & Recruitment



Course fee \$1500.00

Payment plans are available

How do I book?

For registration please contact **Robyn Hall**

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